

# WeCareJax

Connecting Patients to Compassionate Care

ANNUAL REPORT  
2021-2022

# A YEAR OF IMPACT. 30 Years in the Making.

When our founders, members of the Duval County Medical Society, opened a weekly free clinic in Arlington as an outreach of Christ the King Catholic Church in 1993, they couldn't have known how the need for services would grow. What started as a walk-up clinic day morphed into a network of providers willing to offer free services in their own offices under the State of Florida Volunteer Provider Program. As that network widened and required coordination, the simple idea of connecting patients without insurance to volunteer medical specialists would ignite a movement.

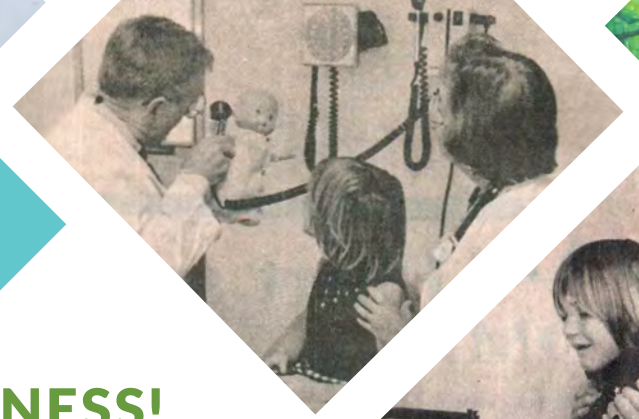
As we enter our 30th year of coordinating specialty health care for uninsured patients, we are proud of how our organization has grown on behalf of our neighbors in need:

- 587 volunteer physicians and medical professionals provided services to 1,741 patients during FY 22
- WeCareJax nurse case managers, community health workers, and care coordinators supported patients facing cancer, diabetes, cardiovascular disease, and other conditions to assure the best health outcomes possible—with wrap-around attention to the social determinants of health
- In fact, our Cancer Care Cohort saw three times the number of patients with a diagnosis of cancer than in any other time in our history last year alone

The bridge to cover gaps in our local healthcare system relies on the volunteer specialty physicians, hospitals, treatment centers, and medical professionals who share their time, expertise, and skills at no cost to uninsured neighbors living at or below 200% of the federal poverty level. These dedicated partners donated \$21.5 million of healthcare and services to WeCareJax patients in FY 22. Thirty years ago, none of our founders could have dreamed this would be possible!

Thank you to everyone who supports and befriends us. You make it possible for the dedicated staff of WeCareJax to encourage and console people when they have a life-changing—or often *life-saving*—need. We stand proudly on the shoulders of our founders and look forward to our next 30 years with you by our side.

**New clinic catching on in a big way**  
 Dan Scanlan  
 writer  
 Christ the King Catholic Church's clinic for the medically indigent opened in April, only 10 patients showed up. Word-of-mouth advertising took over. In May, the line was out the door and a doctor short. The 54 people who had to be called in to the volunteer clinic at 465 Acme Street opened the doors [Saturday], from 9 a.m. to 1 p.m. on the first day of each month. "Be-cause," said George Trotter, a patient in the clinic. "Be-cause of there, so he called



## FOCUS: WELLNESS!

In collaboration with the Center for Sustainable Agricultural Excellence and Conservation, WeCareJax began helping cancer patients get the best nutrition possible during the pandemic. Having access to healthy, fresh foods directly affects each patient's ability to cope with treatment and side effects. Nutrition is one social determinant of health we are dedicated to improving for our patients—and we continue the bi-weekly home deliveries today, thanks to donors and supporters who make it possible.

WeCareJax staff and volunteers provide bi-weekly produce and pantry essentials deliveries, which include produce picked up straight from the farm, protein and hydration supplements, essentials in creating healthy meals, and a nutritious recipe from Blue Zones. In 2022, we also began offering post cancer treatment nutrition options for patients. Anyone in surveillance can visit with Feeding NE Florida's nutrition team when they visit their RN Case Manager at our offices twice a month. These are a few of the ways we are helping our neighbors find that food is medicine.

**OUR MISSION** WeCareJax advances and coordinates community-wide compassionate specialty care for the uninsured.

## FOCUS: WE'VE MOVED!

As we celebrate our 30th year, WeCareJax is delighted that we have moved to the campus of Lutheran Social Services. Hundreds of families visit the campus daily. Nonprofits like Vision is Priceless, CAN Community Health, the LSS Food Pantry, Refugee Services, JaxCareConnect, and more are all under the same roof—giving patients a one-stop-shop for wrap-around support on their healing journey.




*Estrellita Redmon*  
 Estrellita Redmon, MD, MBA  
 Board President




*Angela Strain*  
 Angela Strain  
 Executive Director



## PATIENT IMPACT

 **\$21.5M**  
Up from \$20.3M in FY21

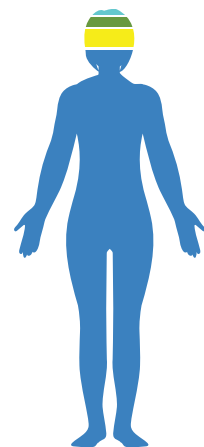
**Value of Care Donated**  
by physicians & partners

 For every dollar donated to WeCareJax

**\$25.67**

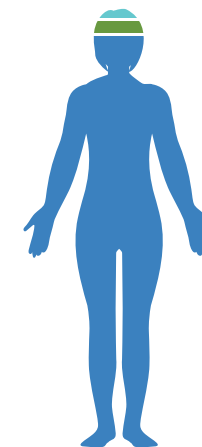
**Returned in Medical Care**  
to our neighbors in need

## FINANCIAL SNAPSHOT



**TOTAL INCOME:**  
**\$22,810,296**

- In-Kind: **\$21,517,239**
- Grants & General Giving: **\$1,170,357**
- Event Fundraising: **\$86,234**
- Interest & Misc. Income: **\$36,466**



**TOTAL EXPENSES:**  
**\$22,914,721**

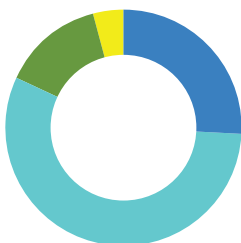
- Program Services: **\$22,664,657**
- Management: **\$118,163**
- Fundraising: **\$131,901**

**END OF YEAR NET ASSETS: \$435,195**  
\$380,247 without donor restrictions; \$54,948 with donor restrictions

 **1,741** Unduplicated Patients Served

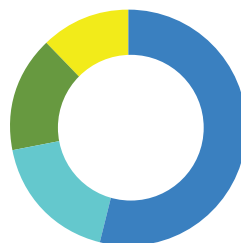
### RACE

- Black **26%**
- White **56%**
- Asian **4%**
- Other **14%**



### FEDERAL POVERTY LEVEL

- 0-50% **54%**
- 50-100% **18%**
- 100-150% **16%**
- 150-200% **12%**



**28%** of patients reported Hispanic or Latino heritage

## 2022-2023 BOARD OF DIRECTORS

Estrellita Redmon, MD, MBA, President • Ted Conklin, MD, Vice President  
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Laura Jacqmein • Matthew Schwarz, CFP  
Christopher Williams, MD



 **4,446**  
**Referrals Approved**  
from partners

 **88%**  
**Appointments Scheduled**  
within 60 days

 **5,141**  
**Appointments Secured**  
Up from 5,079 in FY21



## SPOTLIGHT ON ONCOLOGY

**\$6.1M**  
Care Donated  
33% Total



**918**  
Appointments  
Scheduled

**84**  
Patients Served  
with Oncology  
Appointments

## PROVIDERS IN THE SPOTLIGHT

### PATIENTS' CHOICE HONOREES

Dr. Juan Carlos Muñoz, *Borland Groover*  
Dr. Deborah Price, *Nephrology Associates of NE FL*

### COMPASSIONATE CARE HONOREES

Dr. Steven Arndt, *Southeast Orthopedic Specialists*  
Dr. Lael Stieglitz, *Baptist MD Anderson Cancer Center*  
Dr. Aneesa Krishnamurthy, *Ascension St. Vincent's*

### SISTER DE SALES AWARD FOR OUTSTANDING PRACTICE ADMIN.

Loriell Grossling, *LCSW, Ackerman Cancer Center*

### FREDDIE WEBSTER RN AWARD FOR NURSING EXCELLENCE

Cindy Livings, *RN, WeCareJax Volunteer*

### GEORGE TROTTER FOUNDER'S AWARD FOR PHYSICIAN SERVICE

Dr. Jennifer Crozier,  
*Baptist MD Anderson Cancer Center*

*Pictured top to bottom, left to right: Dr. Price, Dr. Krishnamurthy, Dr. Stieglitz, Dr. Muñoz, Loriell Grossling and her mother, Ms. Freddie and Cindy Livings, Dr. Trotter and Dr. Crozier*



## WHAT PATIENTS ARE SAYING



**"WeCareJax saved my life. I will always be grateful."**

*— Ms. Felts*

**MS. FELTS.** She was a student at FSU, just 25 years old, when Ms. Felts noticed a mole on her face she hadn't really noticed before. She made light of it, but humored her friends and got it checked. She was totally unprepared when the tests revealed she had stage four melanoma. She didn't have insurance and she was referred to WeCare in Tallahassee. When Ms. Felts made the decision to return home to Jacksonville after her diagnosis, she was referred to WeCareJax.

Ms. Felts was connected to dedicated doctors and surgeons at St. Vincent's Hospital, who provided her with exceptional treatment. They even included her reconstructive surgery once the mole was treated and removed.

What makes this story special? This happened to Ms. Felts 25 years ago! After treatment, Ms. Felts went back to get her degree at UNF, has been enjoying a career and being a mom.



**MR. JARITZ.** Mr. Jaritz had no insurance, but when he was first diagnosed with Chronic Myeloid Leukemia in 2019, he attempted to pay for his treatment himself. As his care escalated, he could no longer keep up with the expenses and he was referred to one of WeCareJax's primary care partner clinics, Community Health Outreach.

**"You have all taken care of me so well. I really could not have done this without WeCareJax."**

*— Mr. Jaritz*

Mr. Jaritz was connected with oncologists at Mayo Clinic Cancer Center at Ascension St. Vincent's Riverside for treatment. He also received a pacemaker to deal with a cardiac issue that arose during his cancer treatment.

Mr. Jaritz is currently continuing active treatment at Baptist MD Anderson Cancer Center and receiving chemotherapy for his initial diagnosis.



# HOSPITAL & PRIMARY CARE PARTNERS



Ascension  
St. Vincent's



BAPTIST  
HEALTH

BROOKS<sup>®</sup>  
Rehabilitation

MAYO  
CLINIC



memorialhospital  
MEMORIAL HEALTH

UFHealth  
UNIVERSITY OF FLORIDA HEALTH



Ascension  
St. Vincent's

St. Vincent's Abolish Health Outreach Ministry



COMMUNITY HEALTH  
OUTREACH

CRM

CITY RESCUE MISSION



LEGACY OF CARE HEALTH CENTER INC.

*Building a healthy community is our legacy.*



Mission House  
Clinic



SULZBACHER  
HOUSING • HEALTHCARE • HOPE



Volunteers  
in Medicine  
JACKSONVILLE



WeCareJax

Connecting Patients to Compassionate Care

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FLORIDA ASSOCIATION of  
*free and charitable* CLINICS

